WCC eBookings Cancellation Policies



Ve Cancellation of Booking – Community Facilities

All cancelations of bookings must be in writing.

- a. Hirers wishing to cancel a booking must give 14 days' notice for a full refund to be processed
- b. Cancellation notice given 8 to 14 days prior to the booking will incur a cancellation fee, equivalent to 50% of fees paid
- c. Cancellations of seven (7) days or less notice or failure to notify cancellation of booking will not be entitled to a refund.

| 139 Artarmon Road 139 Artarmon Road Artarmon | Artarmon Kids Cottage 18 Broughton Road Artarmon | Bales Park Pavilion 122 Sydney Street Chatswood |
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| Castle Cove Community Facility 8B Deepwater Road Castle Cove | Chatswood Library Meeting Rooms 409 Victoria Avenue Chatswood | Chatswood Youth Centre & Rooftop Sports Recreation Area 64 Albert Avenue Corner of Victor Street Chatswood |
| Dougherty Community Centre 7 Victor Street Chatswood | Jack Donnelley Room Chatswood Oval | MOSAIC Multicultural Centre Brown Street Chatswood |
| Naremburn Community Centre 7-8 Central Street Naremburn | Northbridge Community Space 258 Sailors Bay Road Northbridge | Warners Park Community Centre 'The Outpost' off Kameruka Road Northbridge |
| West Chatswood Community Facility 565 Mowbray Road Chatswood West | Willoughby Park Centre Corner of McClelland Street and Warrane Road Willoughby | |

Cancellation of Booking – Chatswood Activity Bookings

Council requires as much notice as possible of cancellations. Fees paid are not refundable but may be credited to future bookings. Cancellations must be in writing to events@willoughby.nsw.gov.au.

Cancellation of Booking - Chatswood Mall Markets

Stallholders that wish to cancel their application at the Chatswood Mall Market must do so in writing to markets@willoughby.nsw.gov.au. This notification must be received by 5pm Friday prior to the market date. Stall fees are payable if the stallholder cancels their booking with less than the required notice.

Cancellation of Booking - Pre-lodgement Meetings

Correspondents that wish to cancel their pre-lodgement meeting must do so in writing to prelodgement@Willoughby.nsw.gov.au. For the amount refunded if a pre-lodgement meeting is cancelled, please refer to the Fees and Charges available on Council's website.